



Hazelett Marine Limited Warranty

What is covered by this warranty?

Hazelett warrants the hardware product and accessories against defects in materials and/or workmanship under normal installation, use, service, and maintenance over the warranty period described below.

What is not covered by this warranty?

This warranty does not cover any:

- Personal transportation costs incurred during the course of seeking repair or service
- Cosmetic damage, including but not limited to, scratches and dents
- Damage caused by improper use of the product or another product
- Damage by external causes, including but not limited to, accident, abuse, misuse, fire, or natural disasters
- Defects caused by normal wear and tear or otherwise due to normal aging of product, including consumable parts that are designed to diminish over time, unless caused by defects in materials and/or workmanship, or
- Products if any serial numbers or warnings have been altered or removed from the product.

What Hazelett will do:

If during the warranty period a valid claim is submitted to Hazelett, Hazelett will, at its discretion, (a) repair the product using new or previously used parts that are equivalent to new in performance and reliability, (b) replace the product with a functionally equivalent device, or (c) exchange the product for a refund of the purchase price.

Warranty Service Options:

A claim must be submitted to Hazelett during the warranty period by phone or email. Warranty services will be provided by Hazelett based on a valid claim through one of the following options:

- **Carry-in service.** You may return your Hazelett product to the main office as specified in the Agreement for the product to be serviced at Hazelett. Hazelett will notify you when services are complete, and your product can be retrieved from the main office or sent by common carrier.
- **Mail-in service.** If Hazelett determines that your product is eligible for mail-in service, Hazelett will supply you with packaging materials if necessary and reimburse for the cost of shipping. When service is complete, Hazelett will ship the product back to the specified destination at its own cost.
- **On-site service.** If possible, Hazelett will remotely access products and correct issues as able. Hazelett representatives may also travel to the product's location at its own cost to remedy the products issues if deemed both necessary and cost effective.

Hazelett reserves the right to change the method by which warranty services are provided and eligibility for a particular method of service, pending product type. Additionally, if a product must be shipped internationally, you must comply with all import and export laws and regulations and pay customs fees.

Warranty Limitations and Limitation of Liability:

Warranties and liabilities are limited in accordance with the Terms and Conditions of Sale.

This Warranty is effective for two (2) years from date of purchase.